

South Carolina McLeod Health : Out-of-Area Core Medical Plan

This Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-760-9290. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or <u>www.cciio.cms.gov</u> or call 1-800-760-9290 to request a copy.

| Important Questions | Answers | Why this Matters: |
|---|--|---|
| What is the overall <u>deductible</u> ? | Tier 1 \$850 person/ \$2,550 family. Tier 2 \$850 person/ \$2,550 family. Out-of-Network \$1,500 person/ \$4,150 family. | Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> services are covered before you meet your deductible. | This <u>plan</u> covers some items and services even if you haven't yet met the deductible amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits</u> /. |
| Are there other <u>deductibles</u> for specific services? | No. | You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Tier 1 \$4,600 person/ \$9,200 family. Tier 2 \$4,600 person/ \$9,200 family. | The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | P <u>remiums,</u> b <u>alance-billing</u> charges <u>out-of-network</u> copayments and health care this <u>plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See <u>www.SouthCarolinaBlues.com</u> or call 1-800-810-BLUE (2583) for a list of network <u>providers</u> . | You pay the least if you use a <u>provider</u> in Tier 1. You pay more if you use a <u>provider</u> in <u>Tier 2 Provider</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

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| All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies. | | | | | |
|--|--|---|---|--|--|
| Common | | | What You Will Pay | | |
| Medical Event | Services You May Need | Tier 1 (You will pay the least) | Tier 2 (You will pay more) | <u>Out-of-Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$35 <u>Copay</u> / visit; <u>deductible</u> does not apply | \$35 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not Covered | Allergy Injections, dialysis, surgery and second surgical opinion are covered at 20% <u>Coinsurance</u> |
| | <u>Specialist</u> visit | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not Covered | Allergy Injection, dialysis, surgery and second surgical opinion are covered at 20% Coinsurance |
| | Preventive care/screening/immunization | No Charge | No Charge | Not Covered | Paps and PSAs (prostate screening) are allowed one per benefit period, Tier 2. See <u>www.healthcare.gov</u> for <u>preventive care</u> guidelines. There may be additional benefits available. See your Employer for details. You may have to pay for services that aren't <u>preventive</u> . Ask your provider if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. |
| If you have a test | <u>Diagnostic test</u> (x-ray, blood work) | \$50 <u>Copay;</u> <u>deductible</u> does not apply | 20% <u>Coinsurance</u> | Not Covered | Tier 1 inpatient, outpatient & office visit labs \$50 <u>copayment</u> ; <u>deductible</u> does not apply. Tier 1 inpatient, outpatient & office visit X-Ray \$100 <u>copayment</u> ; <u>deductible</u> does not apply. |
| | Imaging (CT/PET scans, MRIs) | \$200 <u>Copay;</u> <u>deductible</u> does not apply | 20% <u>Coinsurance</u> | Not Covered | Tier 1 inpatient, outpatient & office visit MRI & CT \$200 <u>copayment;</u> <u>deductible</u> does not apply. |
| If you need drugs to treat your illness or condition | Generic drugs (Retail) | \$5 <u>Copay/</u> prescription; <u>deductible</u> does not apply | \$5 <u>Copay/</u> prescription; <u>deductible</u> does not apply | Not Covered | 31 day supply Retail Pharmacy only. McLeod Pharmacy up to 90 days supply; \$10 <u>Copay</u> /prescription for a 90 day supply; <u>deductible</u> does not apply. |
| | Generic drugs (Mail Order) | Not Covered | Not Covered | Not Covered | None |

| Common | | | What You Will Pay | | |
|--|--|--|---|--|---|
| Medical Event | Services You May Need | Tier 1 (You will pay the least) | Tier 2 (You will pay more) | <u>Out-of-Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| More information about <u>prescription</u> <u>drug coverage</u> is available at www.SouthCarolinaB lues.com | Preferred brand drugs (Retail) | \$35 <u>Copay</u> / prescription; <u>deductible</u> does not apply | <u>\$35 Copay/</u> prescription; <u>deductible</u> does not apply | Not Covered | 31 day supply Retail Pharmacy only. McLeod Pharmacy up to 90 days supply; \$70 <u>Copay</u> /prescription for a 90 day supply. <u>deductible</u> does not apply. |
| | Preferred brand drugs (Mail Order) | Not Covered | Not Covered | Not Covered | None |
| | Non-preferred brand drugs (Retail) | \$60 <u>Copay</u> / prescription; <u>deductible</u> does not apply | \$60 <u>Copay</u> / prescription; <u>deductible</u> does not apply | Not Covered | 31 day supply Retail Pharmacy only. McLeod Pharmacy up to 90 days supply; \$120 <u>Copay</u> /prescription for a 90 day supply; <u>deductible</u> does not apply. |
| | Non-Preferred brand drugs (Mail Order) | Not Covered | Not Covered | Not Covered | |
| | <u>Specialty Drugs</u> | 20% <u>Coinsurance</u> , up to a maximum of \$250 <u>Copay</u> / prescription; <u>deductible</u> does apply | Not Covered | Not Covered | 31 day supply. Disease-modifying anti-rheumatic drugs for autoimmune conditions are subject to a \$1,000 Copay/prescription; deductible does not apply. McLeod Pharmacy only unless unavailable, then at an approved specialty pharmacy only. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | None |
| | Physician/surgeon fees | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | None |
| If you need immediate medical attention | Emergency room care | \$350 <u>Copav</u> / visit then 20% <u>Coinsurance</u> | \$350 <u>Copay</u> / visit then 20% <u>Coinsurance</u> | \$350 <u>Copay</u> / visit then 20% <u>Coinsurance</u> | Copayment will be waived if admitted. |
| | Emergency medical transportation | 20% <u>Coinsurance</u> | 20% Coinsurance | 20% Coinsurance | None |

| Common | | | What You Will Pay | | |
|---|---|---|---|--|--|
| Medical Event | Services You May Need | Tier 1 (You will pay the least) | Tier 2 (You will pay more) | <u>Out-of-Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | <u>Urgent care</u> | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply | \$50 C <u>opay/</u> visit; <u>deductible</u> does not apply | Not Covered | None |
| lf you have a hospital stay | Facility fee (e.g., hospital room) | \$300 <u>Copay</u> / admission then 20% <u>Coinsurance</u> | \$300 C <u>opay/</u> admission then 20% <u>Coinsurance</u> | Not Covered | Pre-authorization is required. Penalty for not obtaining pre-authorization is denial of room and board. Limited to 4 admission copays or \$1,200/benefit year. |
| | Physician/surgeon fees | 20% <u>Coinsurance</u> | 20% Coinsurance | Not Covered | None |
| If you need mental health, behavioral health, or substance abuse services | Mental/behavioral health outpatient services | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | Licensed Therapists are covered at \$10 <u>copayment</u> for Tier 1 & \$35 <u>copayment</u> for Tier 2. Psychologists are covered at \$15 <u>Copayment</u> for Tier 1 & \$50 <u>Copayment</u> for Tier 2. Psychiatrists are covered at \$20 <u>Copayment</u> for Tier 1 & \$60 <u>copayment</u> for Tier 2. <u>Copayment</u> amounts applied to office services only & <u>deductible</u> does not apply. |
| | Substance use disorder outpatient services | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | |
| | Mental/behavioral health inpatient services | 20% Coinsurance | 20% <u>Coinsurance</u> | Not Covered | None |
| | Substance use disorder inpatient services | 20% Coinsurance | 20% <u>Coinsurance</u> | Not Covered | |

| Common | | | What You Will Pay | | |
|---|---|---|---|--|---|
| Medical Event | Services You May Need | Tier 1 (You will pay the least) | Tier 2 (You will pay more) | <u>Out-of-Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you are pregnant | Office visits | No Charge | \$50 <u>Copay</u> / visit; <u>deductible</u> does not apply | Not Covered | <u>Pre-authorization</u> for facility services is required. Penalty for not obtaining <u>pre-authorization</u> is denial of room and board. Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible may</u> apply. Cost sharing does not apply for preventive services. |
| | Childbirth/delivery professional services | No Charge | 20% Coinsurance | Not Covered | Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) |
| | Childbirth/delivery Facility services | \$500 <u>Copay</u> / admission; <u>deductible</u> does not apply | \$300 <u>Copay/</u> admission then 20% <u>Coinsurance</u> | Not Covered | |
| If you need help recovering or have other special health needs | Home health care | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | Pre-authorization is required. Penalty for not obtaining pre-authorization is denial of all charges. |
| | Rehabilitation services | 20% Coinsurance | 20% <u>Coinsurance</u> | Not Covered | None |
| | Habilitation services | 20% Coinsurance | 20% Coinsurance | Not Covered | None |
| | Skilled nursing care | \$300 <u>Copay</u> / admission then 20% <u>Coinsurance</u> | \$300 C <u>opay/</u> admission then 20% <u>Coinsurance</u> | Not Covered | P <u>re-authorization</u> is required. Penalty for not obtaining pre-authorization is denial of room and board. <u>Copayment</u> is limited to 4 admission <u>copays</u> or \$1,200/ benefit year. |
| | Durable medical equipment | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | Purchase or rentals of \$500 or more require pre- <u>authorization. Pe</u> nalty for not obtaining pre- <u>authorization is d</u> enial of all charges. Breast Pumps are covered at McLeod Resource Center only at No Charge. |

| Common | | | What You Will Pay | | |
|---|----------------------------|---------------------------------------|----------------------------------|--|--|
| Medical Event | Services You May Need | Tier 1 (You will pay the least) | Tier 2 (You will pay more) | <u>Out-of-Network</u> <u>Provider</u> (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Hospice services | 20% <u>Coinsurance</u> | 20% <u>Coinsurance</u> | Not Covered | <u>Pre-authorization</u> is required. Penalty for not obtaining Tier 2 Inpatient facility <u>pre-authorization</u> is denial of room and board and denial of all charges for Tier 2 Outpatient and all Out-of-Network facilities. |
| lf your child needs dental or eye care | Children's eye exam | Not Covered | Not Covered | Not Covered | See your Employer for benefit details. |
| | Children's glasses | Not Covered | Not Covered | Not Covered | See your Employer for benefit details. |
| | Children's dental check-up | Not Covered | Not Covered | Not Covered | See your Employer for benefit details. |

Excluded Services & Other Covered Services:

| Services Your <u>Plan</u> Generally Does NOT | Cover (Check your policy or <u>plan</u> document for more | e information and a list of any other <u>excluded services</u> .) |
|--|---|---|
| Acupuncture | Dental Care (Child) | Routine Eye Care (Child) |
| Bariatric Surgery | Hearing Aids | Routine Foot Care |
| Chiropractic Care | Long-Term Care | Weight Loss Programs |
| Cosmetic Surgery | Private-Duty Nursing | |
| Dental Care (Adult) | Routine Eye Care (Adult) | |

| Infertility Treatment Non-emergency care when traveling outside the U.S. | Other Covered Services (Limitation | ons may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) |
|--|------------------------------------|---|
| | Infertility Treatment | Non-emergency care when traveling outside the U.S. |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: The Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>https://www.dol.gov/agencies/ebsa</u>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596. Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-760-9290 or visit us at <u>www.SouthCarolinaBlues.com</u>, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>https://www.dol.gov/agencies/ebsa</u>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish: Para obtener asistencia en español, llame al número de atención al cliente que aparece en la primera página de esta notificación. Tagalog: Upang makakuha ng tulong sa Tagalog, tawagan ang numero ng *customer service* na makikita sa unang pahina ng paunawang ito. Chinese: 如需中文服务,请致电列于本通知首页的客户服务号码。

Navajo: T'áá Dinéjí shił hane'go shíká i'doolwoł nínízingo éí Nidaalnishígíí Áká Anídaalwo'ígíí, customer service, bich'i hodíilnih. Bik'ehgo bich'i hane'ígíí éí díí naaltsoos neiyi'nilígíí akáa'gi siłtsoozígíí bikáá' ííshjááh.

—To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next page.—————

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

| and a hospital delivery) | |
|--------------------------------------|---|
| (9 months of in-network pre-natal ca | е |
| Peg is Having a Baby | |
| | |

\$ 50

\$300

\$300

| | <u>Specialist</u> | <u>Copayment</u> | |
|--|-------------------|------------------|--|
|--|-------------------|------------------|--|

- Hospital (facility) <u>Copayment</u>
- Other <u>Copayment</u>

This EXAMPLE event includes services like: <u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

| Total Example Cost | \$12,700 |
|--------------------|----------|
|--------------------|----------|

| Cost Sharing | | | |
|----------------------------|---------|--|--|
| Deductibles* | \$850 | | |
| Copayments | \$900 | | |
| Coinsurance | \$600 | | |
| What isn't covered | | | |
| Limits or exclusions | \$60 | | |
| The total Peg would pay is | \$2,410 | | |

| Managing Joe's Type 2 Diabetes (a year of routine in-network care of well-controlled condition) | a |
|---|-------|
| The <u>plan's</u> overall <u>deductible</u> | \$850 |
| Specialist Copayment | \$ 50 |
| Hospital (facility) <u>Copayment</u> | \$300 |
| Other <u>Copayment</u> | \$300 |
| This EXAMPLE event includes services like: | |
| Primary care physician office visits (including dis | ease |
| education) | |
| Diagnostic tests (blood work) | |
| Prescription drugs | |
| Durable medical equipment (glucose meter) | |

| Total Example Cost | \$5,600 |
|--------------------|---------|
| Total Example Cost | \$5,600 |

In this example, Joe would pay:

| in the example, eee near pays | | |
|-------------------------------|---------|--|
| Cost Sharing | | |
| Deductibles* | \$800 | |
| <u>Copayments</u> | \$1,000 | |
| <u>Coinsurance</u> | \$0 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$1,820 | |

Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$850 |
|---|--------|
| Specialist Copayment | \$50 |
| Hospital (facility) <u>Copayment</u> | \$300 |
| ■ Other <u>Copayment</u> | \$300 |
| This EXAMPLE event includes services like | e: |
| Emergency room care (including medical supp | olies) |
| Diagnostic test (x-ray) | |
| Durable medical equipment (crutches) | |

<u>Rehabilitation services</u> (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
| - | |

| Cost Sharing | | |
|----------------------------|--------------------|---------|
| Deductibles* | | \$850 |
| Copayments | | \$700 |
| Coinsurance | | \$100 |
| | What isn't covered | |
| Limits or excl | usions | \$0 |
| The total Mia would pay is | | \$1,650 |
| | | |

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: **1-800-760-9290.**

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

Non-Discrimination Statement and Foreign Language Access

We do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation or health status in our health plans, when we enroll members or provide benefits.

If you or someone you're assisting is disabled and needs interpretation assistance, help is available at the contact number posted on our website or listed in the materials included with this notice (TDD: 711).

Free language interpretation support is available for those who cannot read or speak English by calling one of the appropriate numbers listed below.

If you think we have not provided these services or have discriminated in any way, you can file a grievance by emailing contact@hcrcompliance.com or by calling our Compliance area at 1-800-832-9686 or the U.S. Department of Health and Human Services, Office for Civil Rights at 1-800-368-1019 or 1-800-537-7697 (TDD).

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de este plan de salud, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-844-396-0183. (Spanish)

如果您,或是您正在協助的對象,有關於本健康計畫方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥 1-844-396-0188。 (Chinese)

Nếu quý vị, hoặc là người mà quý vị đang giúp đỡ, có những câu hỏi quan tâm về chương trình sức khỏe này, quý vị sẽ được giúp đở với các thông tin bằng ngôn ngữ của quý vị miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-844-389-4838 (Vietnamese)

이 건강보험에 관하여 궁금한 사항 혹은 질문이 있으시면 1-844-396-0187로 연락해 주십시오. 귀하의 비용 부담없이 한국어로 도와드립니다. (Korean)

Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa planong pangkalusugang ito, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-844-389-4839. (Tagalog)

Если у Вас или лица, которому вы помогаете, имеются вопросы по поводу Вашего плана медицинского обслуживания, то Вы имеете право на бесплатное получение помощи и информации на русском языке. Для разговора с переводчиком позвоните по телефону 1-844-389-4840. (Russian)

إن كان لديك أو لدى شخص تساعده أسئلة بخصوص خطة الصحة هذه، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة التحدث مع مترجم اتصل ب 1840-196-844-1 (Arabic) Si ou menm oswa yon moun w ap ede gen kesyon konsènan plan sante sa a, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-844-398-6232. (French/Haitian Creole)

Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions à propos de ce plan médical, vous avez le droit d'obtenir gratuitement de l'aide et des informations dans votre langue. Pour parler à un interprète, appelez le 1-844-396-0190. (French)

Jeśli Ty lub osoba, której pomagasz, macie pytania odnośnie planu ubezpieczenia zdrowotnego, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-844-396-0186. (Polish)

Se você, ou alguém a quem você está ajudando, tem perguntas sobre este plano de saúde, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-844-396-0182. (Portuguese)

Se tu o qualcuno che stai aiutando avete domande su questo piano sanitario, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-844-396-0184. (Italian)

あなた、またはあなたがお世話をされている方が、この健康保険についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-844-396-0185 までお電話ください。 (Japanese)

Falls Sie oder jemand, dem Sie helfen, Fragen zu diesem Krankenversicherungsplan haben bzw. hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-844-396-0191 an. (German)

اگر شما یا فردی که به او کمک می کنید سؤالاتی در بارهی این برنامهی بهداشتی داشته باشید، حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت کنید. برای صحبت کردن با مترجم، لطفاً با شمارهی 6233-844-18 تماس حاصل نمایید. (Persian-Farsi)

Ni da doodago t'áá háída bíká'aná nílwo'ígíí díí Béeso Ách'ą́ą́h naa'nilígi háá'ída yí na' ídíł kidgo, nihá'áhóót'i' nihí ká'a'doo wołgo kwii ha'át'íshíť bí na'ídołkidígi doo bik'é'azláagóó. Ata' halne'é ła' bich'ť ha desdzih nínízingo, kojť béésh bee hólne' 1-844-516-6328. (Navajo)